

20/20 Insight Gold Testimonials

*20/20 Insight Gold is produced by
Performance Support Systems (PSS).*



Using 20 /20 Insight GOLD has made it possible for our company to use 360 degree assessments to identify training and development opportunities without the time consuming and error prone task of manual tabulation or the expense of an external consultant. Performance Support Systems provides top- notch technical support, training and on-line help. I highly recommend the 20/20 Insight GOLD product for companies of all sizes.

Valerie Kaufman
ADP

The 20/20 Insight WebResponse software received very positive feedback... We had a strong completion rate and the managing and tracking of the web administration was user friendly. WebResponse has increased our technical capabilities and has the potential to reduce costs and enhance the growth and development of our employees.

Zanzia L. Russell
Ball Aerospace & Technologies Corp.

As the software administrator for our organization, I have found 20/20 Insight Gold to be the perfect feedback and survey instrument. It is extremely easy for me to use... One of the greatest features is that the software can be so easily customized. Not only have we successfully used the software for our multi-source feedback assessment...we have also used it for customer satisfaction surveys, organizational effectiveness surveys, and training evaluations. I couldn't imagine doing my job without it!

Lori Burleson
Regan Holding Corporation

We are very happy with 20/20 Insight! The efficiency of the system, along with the confidentiality and anonymity, has made 20/20 Insight very popular among our users of the product. We feel that 20/20 Insight will be a key component in the continued development of our leadership team at Hershey Foods Corporation.

Jim Czupil
Hershey Foods Corporation

My internal customers have benefited the most from the ability to customize the survey items, the scales and respondent relationships. 20/20 Insight gives me the flexibility I need to meet my internal customers' needs. Also, the technical support staff is knowledgeable, patient and responsive.

Suzanne Hendler
BellSouth

I'm a Human Resources Representative... One of my biggest projects is our World Wide Employee Opinion Survey, which includes our offices in Asia, Europe, Mexico, South Africa and Australia. This year we tried WebResponse using the PSS hosting service. It was great. I was

able to create the survey and tabulate the results much more quickly. And I was able to administer two other surveys at the same time. Web assessments were so easy to set up and manage.

Kami Johnson
Fourth Shift Corporation

The 20/20 Insight software is extremely flexible and user-friendly. If we did have questions, the support from the technical staff at Performance Support Systems was excellent. The information we have obtained is being used by employees to set goals and design individual development plans throughout the entire organization.

Nancy Lombard
PEMCO Financial Services

Incorporating 20/20 Insight into a training program for our salespeople has met with very positive results. The participants of the class feel they have gained valuable knowledge about how their customers perceive them and they would not have been able to obtain this information elsewhere.

Ginger L. Eardley
SYSCO

The 20/20 Insight system is so user friendly and technical support has been wonderful to work with (although the system is so easy I rarely have to contact them). I have received rave reviews from my employees on how well they like the electronic format, it is simple and confidential and is very easy to administer.

Patty Camp
Barr Engineering

The 20/20 Insight software is a very user-friendly software. I have evaluated several software packages, and this one provides the most bang for the buck. Also, the support staff at PSS has provided very professional, courteous, and prompt assistance anytime I've ever had problems. These problems have been rare.

Greg Tedder
Santee Cooper